

Memorandum

To: MRP IWG Members

From: William Whiting, Business Advisor, Market Participant Readiness

Date: December 4, 2024

Re: External MRP Readiness Survey 3 – October 2024

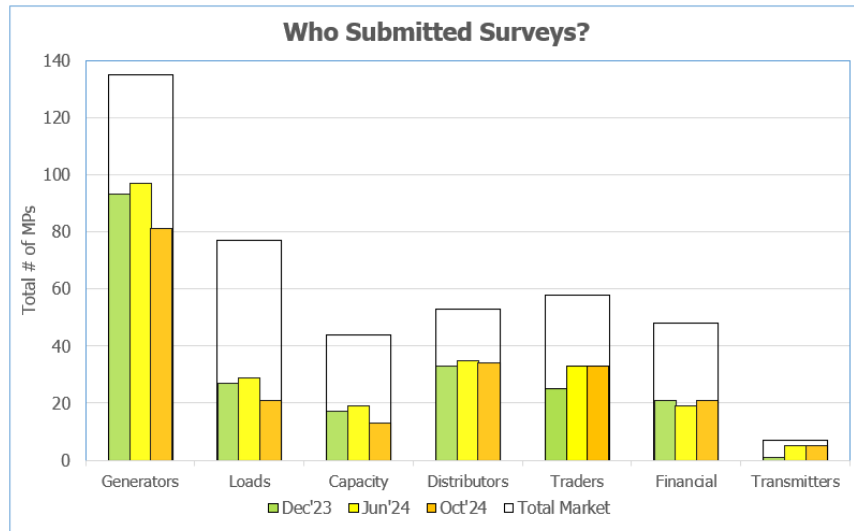
Executive Summary of Survey Results

The IESO conducted Survey#3 of Market Participant Readiness for MRP from October 7 to October 25, 2024. 335 Market Participants with an identified MRP Contact received a confidential survey link via email.

Overall, nearly 90% of respondents reported being “on schedule” or “slightly behind.” The remaining 10% of respondents were split between reporting as “significantly behind” or “didn’t know” their readiness status.

Survey Submissions

The number of organizations who responded to the survey decreased by about 10% from the June survey, with some new organizations participating in this assessment. At this point two-thirds of Market Participants who are impacted by MRP completed at least one survey to date. The status of those being added and dropping off is evenly distributed, indicating that the overall results are reflective of the whole Market Participant community. However, the IESO has not yet heard from over 100 participants whose participation type are known to be impacted by the Market Renewal Program.



Question 11 – Receiving enough MRP information?

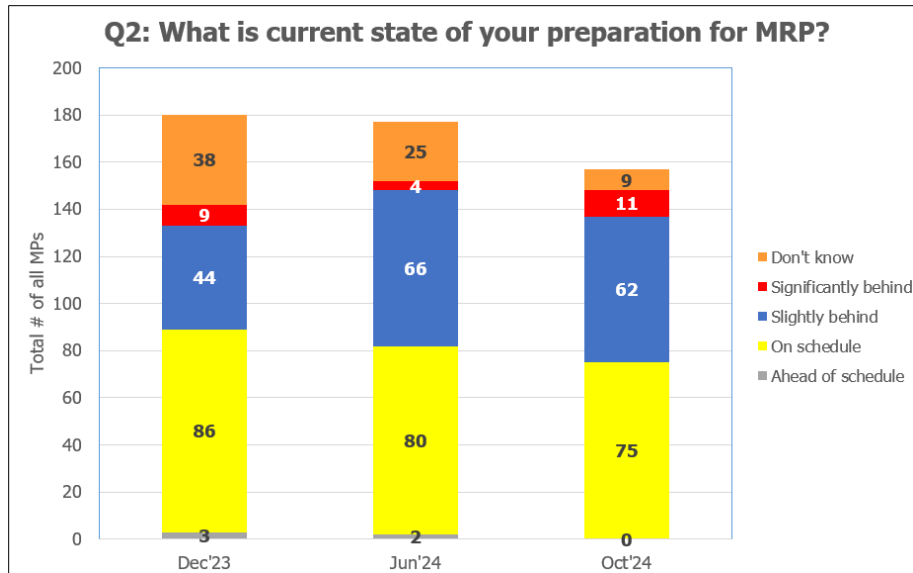
Clearly improved trend in responses, regarding if Market Participants were getting enough information and/or support from the IESO. Only 2% of respondents said “No” (down from 12% in June).

Question 2 – Are you ‘on schedule’? Why?

There has been a small shift in the proportion of Market Participants who previously reported they were “on schedule” to now reporting that they are “slightly behind” or “significantly behind” in their readiness efforts. However, this could be attributed to a combination of a more realistic self-assessment, and a fluctuation of who participated in the October 2024 assessment survey.

For those who replied that they “Don’t Know” how they are progressing in any survey, it was observed that most participants who chose this status showed a change in their readiness state in the following surveys, or this may be the first time they are reporting their readiness status to the IESO.

The majority of those who claimed that they are “Significantly Behind” in the October 2024 survey are those who did not participate in any of our previous assessments and are just becoming engaged in the Market Renewal Program.



Question 8- Progress on upgrading your IT systems?

The October 2024 also showed a significant shift in response to this question from “Don’t Know” (down 18-25%) to “Progressing but behind schedule” (up 11-17%), with “On Track” up 2-8%. LDC billing upgrades improved as well with 16% more LDCs reporting that they are now “On Schedule.” (note: arrow icon means a change of more than 10% since June survey)

Q8: How are you progressing on your IT systems upgrades (1/2 of all MPs)?

Progress on Re-programming:	On Track	Progressing, but behind schedule	Don't Know
Reports APIs	44%	↑ 39%	↓ 17%
Internal Systems for Reports	47%	↑ 32%	↓ 22%
Settlement APIs	41%	↑ 40%	↓ 19%
Internal Systems For Settlements	42%	↑ 38%	↓ 21%
MIM/Dispatch APIs	36%	↑ 39%	↓ 25%
LDC Billing System	↑ 57%	11%	↓ 32%