

# Draft Engagement Plan

## Improving Awareness of System Operating Conditions

### Introduction

System operating conditions are communicated throughout each day to stakeholders who use this information to plan and prepare their interactions with the market. This engagement will review what the IESO communicates to stakeholders through advisory and operating state notices with the goal being to improve awareness of system operating conditions. The mechanism and/or technologies used to communicate notices to stakeholders is out-of-scope for this engagement.

This engagement will be delivered in two phases. Phase one will be brief and will focus on two new advisory notices that could be communicated by the IESO. The goal of phase one is to enhance situational awareness to stakeholders when the potential for stressed system conditions are more likely to occur. This phase will involve minor internal manual changes and market participants will not be required to undertake any new actions. Phase two will require market rule and market manual amendments and a longer, more in-depth stakeholder engagement process. The goal of phase two is to revise the advisory notice framework and add new operating state(s) in order to provide greater clarity on situational awareness when market participant actions may be needed. Since phase 2 is expected to be a lengthy engagement, phase 1 will act as an interim measure.

As the goal for phase one is to enhance situational awareness, specific market participant feedback will not be sought however feedback during the engagement sessions are highly encouraged and written feedback from stakeholders will be accepted. Stakeholder feedback and support will be critical in phase two as the IESO works through the engagement process to implement revisions to the advisory notice framework and add new operating state(s). The results of phase 2 will culminate into market rule and market manual amendments.

Additional details can be found on the [Improving Awareness of System Operating Conditions webpage](#).

## Stakeholders and Communities

The IESO encourages all interested parties to participate in this engagement through the public webinars and written feedback as described in the Approach section below. The IESO anticipates that this initiative will be of particular interest to all stakeholders.

## Engagement Objectives

The objective of this engagement is to improve stakeholder awareness of system operating conditions so that market participants have the opportunity to plan and prepare their interactions with the IESO-administered market. This will be achieved by first reviewing what the IESO communicates to stakeholders through advisory and operating state notices, identifying the need to revise these notices and finally work with stakeholders to identify and achieve support for appropriate revisions.

## Approach

The implementation of this engagement plan will be in accordance with the IESO's [engagement principles](#).

This is a public engagement process. All materials related to this initiative will be posted on the dedicated IESO engagement webpage. In addition, any information and feedback supplied by interested parties will become part of the public domain. Information and feedback that is marked confidential will be treated accordingly by the IESO. There will be opportunities for stakeholders to provide input through in-person meetings, webinars, and written feedback. In some instances, the IESO may hold targeted meetings to gather feedback from specific stakeholders with a particular interest and/or knowledge of an issue. The IESO will consider all relevant input and illustrate how feedback was considered in the development of the final outcomes.

## Proposed Engagement Schedule

Anticipated timing for this engagement is presented below.

| Timing     | Engagement Activity   |
|------------|---|
| March 2021 | Engagement launch   |
| March 2021 | Engagement meeting / webinar <ul style="list-style-type: none"><li>• Presentation<ul style="list-style-type: none"><li>• Phase 1 and 2 overview</li><li>• Phase 1 details</li></ul></li><li>• Discussion/Questions</li></ul>  |
| April 2021 | Engagement meeting / webinar <ul style="list-style-type: none"><li>• Update on Phase 1</li><li>• Presentation<ul style="list-style-type: none"><li>• Phase 2 details and timeline</li></ul></li><li>• Discussion/Questions</li><li>• Written stakeholder feedback requested</li></ul>   |
| May 2021   | <ul style="list-style-type: none"><li>• Feedback due from stakeholder</li></ul>   |
| June 2021  | Engagement meeting / webinar <ul style="list-style-type: none"><li>• Presentation<ul style="list-style-type: none"><li>• Discuss feedback from stakeholders and IESO response</li><li>• Next steps</li></ul></li></ul>  |
| Q2/Q3 2021 | Targeted meetings with interested stakeholders to gather feedback   |
| Q3 2021    | Engagement meeting / webinar <ul style="list-style-type: none"><li>• Presentation<ul style="list-style-type: none"><li>• Update / summary from IESO on targeted stakeholder meetings</li><li>• Proposed enhancements to advisory notices and operating states<ul style="list-style-type: none"><li>• Written stakeholder feedback requested</li></ul></li></ul></li></ul> |

| Timing  | Engagement Activity   |
|---------|---|
| Q4 2021 | Feedback due from stakeholders  |
| Q4 2021 | Engagement meeting / webinar <ul style="list-style-type: none"> <li>• Presentation               <ul style="list-style-type: none"> <li>• Discuss feedback from stakeholders and IESO response</li> <li>• Next steps</li> </ul> </li> </ul> |
| 2022    | Market Manual and Market Rule Amendments  |

## Additional Background and Resources

For more information and background on this engagement, please visit the engagement webpage.

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