

Feedback Form

Expanded Energy Management Program Enhancements – September 16, 2026

Feedback Provided by:

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Date: September 30, 2026

To promote transparency, feedback submitted will be posted on the [Electricity Demand Side Management \(eDSM\) Framework](#) engagement page unless otherwise requested by the sender.

- ☐ **Yes – there is confidential information, do not post**
- ☒ **No – comfortable to publish to the IESO web page**

Following the Expanded Energy Management Program Enhancements engagement webinar, the Independent Electricity System Operator (IESO) is seeking feedback from stakeholders on the items discussed. The presentation and recording can be accessed from the [Electricity Demand Side Management \(eDSM\) Framework](#) engagement page.

Note: The IESO will accept additional materials where it may be required to support your rationale provided below. When sending additional materials please indicate if they are confidential.

Please submit feedback to engagement@ieso.ca by September 30, 2026.

Question 1

Are you a facility with baseline consumption under the program's Energy Manager funding eligible threshold? - annual baseline energy consumption for up to five facilities: 6,500 MWh (electricity)

Some LDCs have facilities that could qualify for Energy Manager funding and meet the baseline consumption of 6,500 MWh electricity. Of this subset, some, but not all, have indicated interest.

Some LDCs noted that the current Energy Manager program was accommodating by allowing up to five facilities aggregate consumption data to achieve the 6,500 MWh electricity threshold. An example would be a business with multiple facilities that could be aggregated to qualify. LDCs are supportive of allowing aggregation of facilities as an option to increase participation.

Would you be interested in participating in an energy management offering adapted to shared or modified resources?

LDCs are supportive of the option for a shared/roving Energy Manager between customers. Some note that a temporary and/or part-time arrangement could be valuable to their customers, be it due to a lack of internal resources, or beyond an LDC's skillset or capability to support. This interest is not limited to smaller customers: some larger customers have also shown interest. LDC SMEs see this as a productive way to introduce the concept/role to their organizations, before turning it into a full-time position.

A formal program for shared or modified Energy Manager resources would be helpful by establishing clear rules for aligning priorities and direction among participating LDCs—an issue highlighted by one LDC's past experience with a shared resource that proved difficult to manage.

Question 2

How would you describe your organization's current level of knowledge of Energy Management Information Systems (EMIS)?

Based on conversations and interactions with their customers, LDCs note that EMIS awareness/knowledge is moderate at best, making this an area for educational opportunities. However, the low awareness/knowledge is not due to a negative perception of EMIS. In fact, LDCs recognize that EMIS can provide valuable information to their customers, but the constraining factor is often cost and/or lack of resources. For example, customers or their Energy Managers need to be actively evaluating and analyzing outputs from EMIS to report back on energy performance indicators, targets, and action plans.

Would program support or incentives increase your interest in adopting an EMIS?

Based on LDCs understanding of their customers, there may be facilities which are interested and could find value in adopting an EMIS after March 2027.

One way to support and incentivize the adoption of EMIS is to expand eligibility to other sectors. For example, some service territories do not include a large number of industrial customers, and customer conversations outside of the industrial sector imply there is potential interest. Another example: customers who do not submeter may have limited knowledge of their equipment's 15 minute kW operations—something for which EMIS would be valuable.

Further, eligibility timelines could be adjusted to better support EMIS implementation. In some areas, there are limited local vendors available. Given the complexity of EMIS implementations, current eligibility timelines are a factor that leads to uncertain customer interest.