

IESO 2019 Performance Results (page 1)

Measure	2019 Target	Result	Performance Level
1. IESO Culture	The IESO's values are reviewed by internal stakeholders, developed and accepted by end of Q4, 2019	Completed	Met
2. Employee Engagement	The IESO demonstrates a stretch target of 5% improvement in the performance management and career growth engagement score	7%	Met
3. Innovation	By the end of 2019, high level options for enabling the competition of Distributed Energy Resources (DERs) into the IESO-administered markets are defined and publicly communicated	Completed	Met
4. Market Renewal	Market Renewal Program (MRP) cost performance index (CPI) and schedule performance index (SPI) year-end accumulated averages are each above 0.9	CPI = 1.63 SPI = 0.81	Partially Met

IESO 2019 Performance Results (page 2)

Measure	2019 Target	Result	Performance Level
5. Resource Acquisition	Develop the MRP business case by end of 2019 that considers the following high level designs: <ul style="list-style-type: none"> • Single schedule market • Day ahead market • Enhanced real-time unit commitment • Incremental capacity auction 	Completed	Met
6. Conservation	By the end of 2019: <ul style="list-style-type: none"> • 40% (0.56 TWh) of the 2019-2020 Interim Framework energy savings target of 1.4 TWh has been committed. • 40% (76 MW) of the 2019-2020 Interim Framework demand savings target of 189 MW has been committed • The 2019-2020 Interim Framework has a positive cost-benefit ratio and is contracted within a levelized cost of 3 cents/kWh 	30% 32% 2.2 cents/kWh	Partially Met

IESO 2019 Performance Results (page 3)

Measure	2019 Target	Result	Performance Level
7. Data Availability	Develop an integrated enterprise level data strategy by end of 2019	Completed	Met
8. Electricity System Reliability	Zero violations of North American Electric Reliability Corporation (NERC) high risk factor reliability requirements within the IESO's control	Zero	Met
9. Integrated Resource Planning	Integrated Regional Resource Plans (IRRP) for the Windsor-Essex, Toronto, GTA North, Burlington-Nanticoke and Greater Ottawa regions are completed or on track to be completed within the timelines prescribed by the OEB's regional planning process	Completed	Met

IESO 2019 Performance Results (page 4)

Measure	2019 Target	Result	Performance Level
10. Electricity System Resiliency	Cybersecurity leadership and improved system resiliency for the areas below remains consistent or exceeds the baseline set in 2018 including: <ul style="list-style-type: none">• Sector situational awareness coverage exceeds 30% of the Ontario power system	24%	Met
11. Stakeholder Engagement	80% of stakeholders indicate that their experience with IESO's engagement meets or exceeds their expectations	84%	Met
12. Electricity System Planning	Complete bulk electricity system report by end of Q3 to inform investment and long term energy plans in Ontario	Released Jan. 2020	Partially Met

IESO 2019 Performance Results (page 5)

Measure	2019 Target	Result	Performance Level
13. Priorities Management	10% of the IESO's capital budget is spent on projects that Drive Business Transformation	> 10%	Met
14. Financial Management	2019 priorities are achieved within +/- 5% of the IESO's approved budget and year-over-year funding increases are in line with the Consumer Price Index (CPI) – approximately 2%	Within 2%	Met

IESO 2019 Performance Results (page 6)

Legend

<u>Colour</u>	<u>Performance Level</u>
Green	Met
Yellow	Partially Met
Red	Did Not Meet