

# Information Technology Standing Committee

## IESO Response to Stakeholder Feedback

Stakeholder Feedback	IESO Response
<p>1. Will the ITSC be the body within the IESO to summarize IT changes and review timelines of IT work underway at the IESO?</p>	<p>The ITSC is the body to summarize IT changes and the timelines for the changes.</p> <p>The individual stakeholder engagements should be referred to for the details of the changes and the implementation timeline.</p> <p>The IESO Release process will continue to inform participants about the changes that are being released.</p>
<p>2. Meeting Frequency should be increased to quarterly instead of annually</p>	<p>The IESO is willing to consider quarterly meetings with a specific structure proposed to committee members:</p> <ul style="list-style-type: none"> <li>• 2 annual meetings will be available via Webinar and will be update-only meetings.</li> <li>• 2 meeting will be available for both in person and Webinar</li> </ul> <p>The IESO suggests that all meetings include an agenda item to identify any changes to the IT Project Roadmap or IT Strategy to inform of changes that are imminent.</p> <p>One of the in person meetings proposed above will primarily be for the IESO to inform committee members of information and will include:</p> <ul style="list-style-type: none"> <li>• Road map presentation</li> <li>• IESO Architecture presentation</li> </ul> <p>The other in person meeting will be primarily for the ITSC members to provide information to the IESO that fits the scope of the committee.</p>
<p>3. Meeting Frequency should be increased to biannually, instead of annually</p>	<p>See response to feedback item # 2</p>
<p>4. Meeting Frequency should be increased to quarterly, instead of annually</p>	<p>See response to feedback item # 2</p>

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5. Continue to offer meetings via Webinar with teleconference	Webinars will continue to be available for all meetings.
6. Can the ITSC include members from the MDM/R group as there may be mutual benefit/impact?	Thank you for the feedback. The IESO will consider this internally and provide the appropriate invitations to IESO staff.
7. Provide time for the member companies to provide their input on what is happening at their respective organizations from an IT point of view if it relates to the work done at the ITSC	See response to feedback item # 2.  The recommendation from the IESO is to consolidate ITSC member topics into one meeting. This could be conducted with a series of presentations from member companies.
8. Be more assertive in soliciting attendance to ensure committee success. A suggestion to support that would be to carve out important details of the IT project roadmap and include in the agenda for easy reference.	Thank you for the feedback. The IESO will consider including information to the agenda that may serve this purpose.
9. In the Terms of Reference under “IT Plans” it is being suggested to not only “inform” but rather explicitly state the IESO is interested in a full dialogue regarding the IESO IT architectural plans	Thank you for your feedback. The IESO will update the Terms of Reference accordingly to be explicit about the intention of the ITSC and its role in IT Plans.
10. In regards to the IT Project Roadmap, will the ITSC members be notified of any changes, trials and implementations of projects that occur between meetings?	Thank you for the feedback. The IESO will continue notifying all stakeholders of these changes and similar notifications as released on an ongoing basis. One mechanism is through the IT Release Calendar found here: <a href="http://www.ieso.ca/Pages/Participate/Calendars/IT-Release-Calendar.aspx">http://www.ieso.ca/Pages/Participate/Calendars/IT-Release-Calendar.aspx</a> . Alternatively, the IESO strongly suggests all ITSC members subscribe to the weekly Bulletin which contains relevant information and news that would capture many of these notifications and announcements. If a more focused and specific communication is required to the members of the ITSC directly, the IESO will send such news via email to active members. To subscribe to the IESO Bulletin, please click here: <a href="http://www.ieso.ca/Pages/About-the-IESO/Email-Subscribe.aspx">http://www.ieso.ca/Pages/About-the-IESO/Email-Subscribe.aspx</a>