

## **IESO Stakeholder Engagement**

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**From:** IESO Stakeholder Engagement  
**To:** IESO Stakeholder Engagement  
**Subject:** Outage Management Redesign (SE-109): Next Meeting and Feedback Requested

This email is being sent to past attendees of Outage Management Process Redesign Meetings (SE-109)

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Thank you for your feedback on the development of the Outage Management Process Redesign. The next steps in this engagement initiative will be for the IESO to consider and respond to stakeholder feedback on the final draft redesign process and seek input on an interim/transitional implementation plan in preparation to be discussed at the next meeting.

This email requests members of this stakeholder engagement to respond to the following two items outlined below:

- Register to attend the next stakeholder meeting on August 7 at 9:00 am
- Feedback requested by July 19

### **Register to Attend Next Meeting – August 7, 2013 at 9:00 am - IESO Mississauga Location**

The next meeting is scheduled to be held on August 7 at 9:00 am at the IESO's Mississauga location. To register to attend this meeting please email [stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca) and indicate whether you will participate in person or via webinar.

The August 7 meeting will discuss the next steps in this engagement including the introduction of an Interim Process proposal that will help deliver some of the redesign objectives and also serve as a transitioning phase from the current process to final process. **The Interim Process will likely reflect a majority of the Near-Term Daily process presented on June 20<sup>th</sup> while retaining some of the features of the existing process (i.e. 14 Day Advance Approval).** The Interim Process would be supported by existing software (minimal changes) and, as a result, quick implementation.

A plan to transition from the Interim to Final Process will likely depend on the software vendor and their development process, either during development (Staged Implementation) or post development (One-Time Implementation). The IESO would expect transition in both these scenarios to look similar to this:

- Staged Implementation:  
**Interim Process → Near-Term Daily + Near Term Weekly Processes → Near-Term Daily + Near-Term Weekly + Mid-Term Quarterly Processes**
- One-time implementation:  
**Interim Process → Near-Term Daily + Near-Term Weekly + Mid-Term Quarterly Processes**

Implementation of the Final Process would likely be available in 2015 and would require a new software solution to be in place.

### **Feedback Requested By July 19, 2013**

Given the above assumptions, we are seeking further input from the members of the Outage Management Redesign (SE-109) engagement to help develop an effective transitioning strategy.

**Please provide your responses to the following questions by July 19, 2013 to [stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca). Your feedback will be used in the development of the materials to be discussed at the August 7 meeting. Thank you.**

1. Would you be ready to transition to an interim process in Q1 2014? If not, please explain the internal and external barriers would prevent you from doing so.
2. Considering the potential impact on your existing processes and software solutions, which strategy would you prefer to transition with: Staged Implementation or One-Time Implementation? Please explain.
3. Based on your preference in 2 above, how long do you think it would take to transition between the stages outlined above? Please explain by providing the steps you would need to take.
4. What form(s) of training would you expect to receive to help with transition from:
  - a. Existing Process to Interim Process
  - b. Interim Process to Final Process (staged or one-time implementation)

Thank you,  
IESO Stakeholder Engagement