

## **IESO Stakeholder Engagement**

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**From:** IESO Stakeholder Engagement  
**To:** IESO Stakeholder Engagement  
**Subject:** SE-109 Outage Management Process Redesign - Feedback Requested

**Sent:** April 19, 2013 5:04 PM

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This message is being sent to the participants in the Outage Management Process Redesign Stakeholder Consultation (SE:109).

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Thank you for attending the first meeting of the Outage Management Process Redesign Stakeholder Consultation – SE-109 held on April 17. As promised at that meeting, this email covers some of the follow up items that were discussed – a series of questions to guide input into stakeholder outage practices, feedback due dates and registration for the next meeting.

### **Input on Draft [Discussion Paper](#) and [Draft Stakeholder Engagement Plan](#) – Due April 26, 2013**

The draft Discussion Paper and Stakeholder Engagement Plan were distributed at the April 17 meeting. The documents are posted on the SE-109 Web page found here -

[http://www.ieso.ca/imoweb/consult/consult\\_se109.asp](http://www.ieso.ca/imoweb/consult/consult_se109.asp) Please provide any comments on these documents to [stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca) by April 26.

### **Questions for Input – Due May 1, 2013**

Please provide your input on the following questions as they are presented or in the form of an overall summary. As discussed at the meeting, this input will help the IESO establish some proposed high level design principles as a next step in this consultation. Your input would be appreciated by May 1 so that we can incorporate your feedback into the materials for the next meeting. Comments can be sent to

[stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca)

Here are some questions to guide your input:

1. Name of organization/Market Participant:
2. How far in advance do you typically plan for the various outages<sup>1</sup> within your organization?
3. What factors<sup>2</sup> influence how far in advance you plan for the various outages in your organization?
4. How frequently do you typically update your outage plans?
5. How far in advance would you be able to commit<sup>3</sup> to the various outage plans within your organization?
6. Do you coordinate your outages with your stakeholders? If so, for what types of outages?
7. How could the IESO help you in facilitating your outages?
8. What types of information/services could the IESO provide in order to improve your outage planning activities - and how would you prefer to receive this information (i.e. frequency, method, etc.)?
9. What other aspects of the existing outage management process should we consider changing to meet your business needs?

<sup>1</sup>as defined in Appendix B: Outage Reporting Requirements of Market Manual 7.3: Outage Management ([http://www.ieso.ca/imoweb/pubs/systemOps/so\\_OutageManagement.pdf#page=57](http://www.ieso.ca/imoweb/pubs/systemOps/so_OutageManagement.pdf#page=57))

<sup>2</sup>duration, customer coordination, regulatory requirements etc.

<sup>3</sup>you are certain that your outage will proceed as planned and are requesting advance approval from the IESO

**Register for Next Meeting of the Outage Management Process Redesign Working Group – May 14, 2013**

The next meeting of the Outage Management Process Redesign Working Group will be scheduled for May 14, 2013 to be held at the IESO offices at 655 Bay Street in Toronto. Please send an email to [stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca) to register – and indicate whether you will be attending in person or by webinar.

Thank you very much. If you have any questions regarding the above please do not hesitate send us an email.

IESO Stakeholder Engagement  
[stakeholder.engagement@ieso.ca](mailto:stakeholder.engagement@ieso.ca)