

# Outage Management Process Redesign

## Minutes of Meeting

<b>Date held:</b> February 23, 2016	<b>Time held:</b> 10:00 – 11:00 am	<b>Location held:</b> IESO
<b>Invited/Attended</b>	<b>Company Name</b>	<b>Attendance Status</b> (A)ttended; (R)egrets; (S)ubstitute
Little, Dave	Brighton Beach Power	A
Sabharwal, Ronauq	Brookfield Energy Marketing Inc.	A
Dumoulin, Serge	Brookfield Renewable Power	A
Kom, Nouepeyiô	Brookfield Renewable Energy	A
Coceancic, Dean	Bruce Power	A
Stevens, Darcy	Cardinal Power	A
MacDonald, Brad	Emera Energy	A
Pearce, Mark	EnWin	A
Bauder, Donald	GDF Suez Canada	A
Simmons, Dave	Gerdau	A
Baroskov, Juri	Goreway Station Partnership	A
Alton, Tiana	Great Lakes Power	A
Chayka, Darin	Hydro One	A
Boudreau, Ryan	Hydro One	A
Ahmed, Eiman	Hydro One	A
Molyneaux, David	Hydro One	A
Andjelkovic, Gordana	Hydro One	A
Dang, Winston	Hydro One	A
Rainey, Matt	Integ Enterprise Consulting, Inc.	A
Parnall, Ryan	Northland Power	A
Gault, Dave	Northland Power	A
Pichette, Steven	Northland Power	A
Cybulski, Mark	Oakville Hydro	A
Brewer, Andrew	Ontario Power Generation	A
Deacluyse, Tony	PCI (Power Costs)	A
Rouhi, Amir	Ontario Power Generation	A
Woodward, Tom	Portlands Energy Centre	A
Doolittle, Robin	RBC Capital Markets	A
Fezell, Eric	Shell Energy North America	A
Nguyen, Thanh	TransAlta	A
Rysdale, David	Vale Sudbury Power Dept.	A

<b>Date held:</b> February 23, 2016	<b>Time held:</b> 10:00 – 11:00 am	<b>Location held:</b> IESO
<b>Invited/Attended</b>	<b>Company Name</b>	<b>Attendance Status</b> (A)tended; (R)egrets; (S)ubstitute
Jayapalan, Jennifer	Workbench Corp.	A
Gojmerac, Mark	IESO	A
Romeo, Rick	IESO	A
Satish, Anuradha	IESO	A
D'Costa, Candida	IESO	A
Peng, Frank	IESO	A
Scribe: Anuradha Satish - Please report any corrections, additions or deletions e-mail to <a href="mailto:engagement@ieso.ca">engagement@ieso.ca</a> .		

All meeting material is available on the IESO web site at:

<http://www.ieso.ca/Pages/Participate/Stakeholder-Engagement/SE-109.aspx>

### **Item 1 Welcome, Introduction and Opening Remarks**

Rick Romeo welcomed the attendees to the Outage Management Process Redesign Consultation meeting.

### **Item 2 Project Progress Update**

Candida D'Costa presented the stakeholders with a status update on the project:

- Development of Market Manual is on track and will be available for stakeholder review in April 2016. Manual changes were discussed in more detail during the presentation.
- Vendor development is nearing completion. The IESO will conduct internal integration testing in mid-March.
- Web-client testing was conducted successfully with market participants. Software changes have been incorporated as result of stakeholder feedback. These were discussed in detail in the next agenda item.

### **Item 3 Recap of Web Client Testing**

The web client testing held on January 26, 2016, included structured and unstructured testing of various features of the tool to identify defects, potential enhancements and overall intuitiveness of the CROW software.

February 26, 2016

Public

2

Outage Management Process Redesign

IESO Sponsor: David Robitaille

IESO Sponsor email address: [david.robitaille@ieso.ca](mailto:david.robitaille@ieso.ca)

Summary of stakeholder feedback:

- Market participants provided a positive feedback on the overall look and feel of the tool.
- Identified defects have been communicated to the vendor and they will be fixed before the IESO's factory acceptance testing in March.
- Some recommended enhancements will be incorporated into the tool before Go Live. The IESO will consider the other recommendations for future enhancement of the software.

An overview of the questions and answers asked during the testing was presented. The IESO thanked all participants for volunteering for the web-client testing.

#### **Item 4 Changes to Market Manual 7.3**

Market Manual 7.3 is being restructured for clarity and conciseness. The manual will include new market rule requirements, tool features and terminology. Instructions will be streamlined using 'If-Then' statements, examples, images and removing duplication.

Stakeholders were presented with a high-level walkthrough of the contents for each section. A draft version will be made available for review in April. The IESO clarified that the draft will not be red-lined due to extensive changes.

The following are questions that were asked during the presentation by stakeholders along with the IESO's responses (in italics):

A member inquired about the review timeline for the market manual.

*The IESO responded the first draft will be made available in April, to provide stakeholders an opportunity to review the document in advance of the market trials. The manual will be posted on the IESO's Change Notifications Listing web page and a communication will be sent out to notify stakeholders.*

#### **Item 5 Proposed Training Plan for Go Live**

Mark Gojmerac presented the stakeholders with a proposed training plan and schedule.

The IESO will provide stakeholder training before the market trials and Go Live. While training for the market trials will involve SE-109 members, the IESO will broaden its outreach to all

market participants prior to Go Live. Training materials will be prepared and distributed, including Quick Takes, CROW User Guide and video clips. The IESO will continue to keep stakeholders updated via the SE-109 web page and the IESO's Training web page.

### **Item 8     Next Steps**

Next steps include seeking stakeholder feedback on the materials presented and IESO's response. The meeting then adjourned.