

Outage Management Process Redesign (SE-109) Webinar

Agenda

Date: Thursday, November 19, 2015	Time: 9:00 – 10:00 pm
Location:	Webinar
Meeting Sponsor:	Dave Robitaille, Manager, Market Forecasts & Integration
Meeting Chair and Facilitator:	Candida D'Costa, Project SME, Operations Change Initiatives Rick Romeo, Account Manager, Customer & Stakeholder Relations
Scribe:	Anuradha Satish, Technical Officer, Operations Change Initiatives

Time	Agenda Item	Responsible Party	Expected Actions
9:00 am	Welcome, Introductions and Opening Remarks	Rick Romeo	
9:05 am	Project Progress Update	Candida D'Costa	Review and Discussion
9:10 am	CROW Software Changes	Candida D'Costa	Review and Discussion
9:20 am	Revised Migration and Process Transition Plan	Candida D'Costa	Review and Discussion
9:30 am	Managing Outage Conflicts and Conflict Rationale	Candida D'Costa	Review and Discussion
9:40 am	Web Client Testing	Candida D'Costa	Review and Discussion
9:50 am	Adjourn	Candida D'Costa	Review and Discussion