

IESO Stakeholder Engagement

From: IESO Stakeholder Engagement
Sent: April 02, 2015 10:52 AM
To: IESO Stakeholder Engagement
Subject: Feedback Requested - Outage Management Redesign (SE-109)
Attachments: SE109 Outage Management Redesign Requirements Summaryv3 0Redlined.pdf; SE109_Presentation_Apr_1_15_Final.pdf

Thank you to those who participated in the April 1 webinar of the Outage Management Process Redesign. At this time, we are seeking feedback on the materials referenced at this meeting.

[April 1 presentation material](#) (attached for your quick reference) – Please provide feedback via email to stakeholder.engagement@ieso.ca by **Friday, April 10, 2014**. The following suggestions are meant to help guide your feedback, however, please feel free to comment on any aspect of the material.

1. Changes to the Outage Management Redesign Requirements Summary document (Slide 4). Please find attached the latest redlined version of the document and note that Figures 3, 5, 7, and 9 were also corrected to simply align with their respective process descriptions (not redlined but mentioned at the webinar).
2. Proposed Format for the Outage Planning Guideline (Slides 5 - 7).

Stakeholders are also asked to comment on how the Interim Outage Management Process has improved outage related services received from the IESO (e.g. outage certainty, planning and coordination, communications etc.). Comments can be provided by email to stakeholder.engagement@ieso.ca. This feedback will help determine how well the objective of improving these services for market participants is being met.

Please contact stakeholder.engagement@ieso.ca if you have any questions.

Thank you - Rick Romeo
IESO Stakeholder Engagement

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This is being sent to the Outage Management Process Redesign participants