

IESO Stakeholder Engagement

From: Jennifer Gordon
Sent: July 31, 2015 3:07 PM
To: IESO Stakeholder Engagement
Subject: Foundation Project Feedback

Hi Ryan,

I wanted to provide some additional comments regarding the Data Framework for Third Party Access. As outlined in the document provided on July 22nd, Halton Hills Hydro is in support of options 1,2 and 4 – Standard Reports, access requests and a portal or interface for access requests as long the data being considered in all three categories is de-identified.

Halton Hills Hydro does not support option 3 – personal electricity data as a valid scenario. Any requests for personal data need to go directly to the LDC and it is at the LDC's discretion whether or not to provide that information. We do not support having this information released by a third party or to a third party.

Protecting our relationship with our customers and maintaining their trust is imperative. If their data is released without our knowledge/consent and without our understanding of how that data will be used or by whom, that trust is compromised. If, as a utility, we release that information to a third party we have chosen to work with – for example the town, or a third party to implement conservation programs, we are able to defend that information release to our customers, justify its use and assure customers of its safety. We cannot do that if the data is released by a third party.

Halton Hills Hydro continues to support the Foundation Project as long as the data considered remains de-identified.

Thanks,

Jennifer

Jennifer Gordon, PMP
Project Manager | Halton Hills Hydro Inc.

www.haltonhillshydro.com | Follow us:   



(Please consider the environment before printing this email)