

Submitting Prudential Support –About the Action

If you participate in the IESO real-time markets, you must provide collateral (called ‘prudential support’) to cover funds that might be owed to the market if your company were unable to make a payment. Online IESO allows you to calculate and submit your prudential support obligation as well as test prudential support scenarios.

Logging In

- Go to <https://online.ieso.ca>
- Enter your IESO user account name and password (the same used for the IESO Portal).
- Note: If you have not already done so, log in at <https://portal.ieso.ca> to set up your secret questions and answers so that you can reset your password yourself.

The first page you see in Online-IESO is the News page with updates of recent activities in the system.

The Actions page allows you to begin a request, while Tasks will show if you have any pending assignments to complete.

Submit Prudential Support Informa-

Prepare your Prudential Support Obligations.

A Prudential Requirement Contact access is required to manage your prudential support obligations online.

- On the Actions page, select “Submit Prudential Support Information”. Choose your organization click “Next” and supply the requested information

You can save your information as scenarios to compare different cases. If you leave the session, saved scenarios can be retrieved from the “Tasks” menu. You can save up to three scenarios per session.

Did you know?

- Prudential Requirement Contact access is required to manage your prudential support obligations online. The Prudential Requirement Contact role is assigned by your organization’s Applicant Representative.
- You can save up to three scenarios in a session. Saved scenarios can be found under the “Tasks” but once a saved scenario is submitted to the IESO, the remaining scenarios are removed.
- Letters of Credit must be obtained from a bank that is named on a schedule to the bank act and must have a long term credit rating of ‘A’.
- The Guarantee must be in a form acceptable to the IESO and provided by a person that has a credit rating from a major bond rating agency. Currently the major bond rating agencies recognized by the IESO are S&P, Moody’s and DBRS.
- Government of Canada Treasury Bills are valued as cash at their current market value less 2%. For example if a participant has to post \$1000 and they choose to provide a T-bill then the settlement amount of the T-bill must actually be for \$1,020 ($\1000×1.02).

Submitting Prudential Support Obligations

Submit your prudential information for pre-approval.

Note: If you submit a new set of information while another request is in progress you will be asked to cancel the request in progress or cancel your submission.

It may take several business days to process submitted



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prudential support obligations. Monitor the News feed and your email for follow up tasks.

If your submission is rejected, view the “Tasks” menu to resolve why it was rejected.

If pre-approved you may be asked to submit supporting documentation

Posting Prudential Support Documentation

Original prudential support documents must be sent to the IESO if requested. Therefore, when posting your prudential support it is recommended to post electronic versions of your documents. This way IESO treasury can review your documents so you can make corrections before you issue originals. Use the templates supplied on the upload portion of the form.

There are three types of supporting documentation. You can post any number and combination of supporting documents that will meet your prudential requirements. The three types of documents are

- Guarantee (Affiliate or non-Affiliate)
- Letter of Guarantee/Letter of Credit
- Government of Canada Treasury Bill

See the Guide to Prudentials at the **IESO Training Homepage**

for details about acceptable types of credit.

Once you have submitted your supporting documentation, monitor the News feed. Your submission will receive final approval once the original documents are received by the IESO.

Upload LDC Prudential Credit Affidavit

If you are a distributor and you choose to apply for the LDC prudential credit reduction you will be required to supply an affidavit.

Affidavit originals must be sent to the IESO. Therefore, it is recommended to post electronic versions of your documents. This way IESO treasury can review your documents so you can correct errors before you issue

originals. Use the templates supplied on the upload portion of the form.

Final Approval

Monitor the news feeds to see if you have received final approval. When you receive final approval, you will also receive an email via Prudential Manager with a new or revised schedule ‘A’. See Appendix B in the Guide to Prudentials at the **IESO Training Homepage** for more information.

Additional information about IESO Online is available at the **Online IESO Homepage**

You can find the Guide to Prudentials at **www.ieso.ca/training**

For more information, contact IESO Customer Relations:

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