

## **IESO Engagement**

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**From:** Janina Lucci  
**Sent:** August 16, 2016 2:26 PM  
**To:** IESO Engagement  
**Subject:** RE: ATTENDEE INVITATION - July 26, 2016 Webinar: Province-Wide Whole Home Pilot Program

Good afternoon,

Just a few thoughts, which I'd intended to gather and send earlier. I'd mentioned, during the webinar that I'd love to be a "pilot" house/case if that was to be considered. I realize that for the most part, more general measures are the focus.

However, as a homeowner, and a HONI customer, I'm especially interested in lowering energy costs. The distribution costs to HONI customers are exceptionally high. Programs should not focus solely on low income households, but should provide opportunities and incentives for all customers.

I currently have a ground source heat system to heat/cool my house. The system is 22 years old. I would love to see a pilot to include upgrades to existing systems, whether through compressor upgrades, heat pump upgrades (I did see a program in the US which boosted the compressor capacity, as a pilot).

Additionally, when my system is either cooling or heating, my hot water is heated. However, on those months when I use neither heat nor A/C, my electricity bill reflects my heating of my hot water. Would there be a vehicle by which a solar or tankless water heater could supplement during those months?

LED bulbs – to replace the many pot lights I have throughout my home, would be amazing. A "whole home" whereby insulation/window upgrades/re-caulking, etc., would be a huge help to homeowners who are essentially using electricity. I realize that gas utilities have programs which can help, but I have no such avenue for assistance.

Please let me know if there's any opportunity for any of these types of pilots.

With appreciation,

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