

IESO Engagement

From: Haris Ginis
Sent: September 21, 2017 6:48 PM
To: IESO Engagement
Subject: Public Engagement Webinar (Sep 7) - written comments

Thank you for the opportunity to provide comments following the public engagement webinar. On behalf of Union Gas Limited please see the comments below.

Thanks again,

Haris Ginis

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What are the implications for customers with the introduction of Ontario's climate change action plan?

With the introduction of Ontario's climate change action plan and subsequently GreenON, customers will have access to new energy conservation programs in addition to the existing CDM/DSM programs offered by the IESO, LDCs and the natural gas utilities. As evident by the Minister of Energy's directive to the IESO on August 4, 2017, the IESO will be collaborating with GreenON to support the design and delivery of new energy conservation programs in the residential, low-income, and commercial customer markets.

While customers within these segments will benefit from the opportunities provided to them by new energy conservation programs, duplication of any elements of existing CDM/DSM programs would create confusion for customers, and result in inefficient and ineffective delivery of GreenON's conservation efforts. By working with LDCs and natural gas utilities, IESO will be well situated to design effective energy conservation programs and avoid customer confusion.