

DRAFT SCORECARD Inputs: Conservation First Framework

Mid-term Review - Deliverable 1

Reporting Structure:

High-level Organization: Separate CFF and IAP

Note: Report by sector and region (and LDC) where available

Key Details:

Risk Meter: H/M/L (In Green/Yellow/Red) to be included in final scorecard design

Quality measure

Framework Element	Key Metrics	Comparables from 2011-2014 Framework	Comparables from Other Jurisdictions Available (Y/N)
1. Budgets, Targets and Cost Effectiveness	Total Savings (to-date)	Y	N
	Total Savings with persistence	Y	Y
	LDCs % of target achieved	Y	N
	Savings vs. Achievable Potential Study vs. LDC Target (by sector and region)	Y	N
	% of targets allocated to Pay for Performance (P4P) approach	N/A	Y
	Program cost-effectiveness on a program by program basis and LDC by LDC basis	Y (except LDC-level)	Y
	Actual savings vs. forecast by quarter	Y	N
	Target gap tracking	N/A	N
	Demand Savings (end-user level)	Y	Y
	LDC progress to mid-term performance incentives (# on target)	N/A	N
	Total Budget Spent (CFF and Legacy Framework to-date) and percent of total	Y	N
	Total Budget Allocated (to-date)	Y	N
	Central Services budget spent and % of total	N/A	N
	Province-wide program budget tracking (by program)	Y	N
	Province-wide programs - savings and participation	Y	N
Local/Regional programs - savings and participation	N/A	N	
2. Customer and Market Engagement and Satisfaction	Customer Satisfaction Scores (residential and business program participants)	Y	Y
	Brand awareness metric	Y	Y
	Brand reputation metrics	Y	Y
	Market share (+customers not served/not participating by program and sector)	Y	Y
	Program penetration rates by eligible customers/achievable potential by service area	Y	Y
3. Governance and Operations	Key metrics from LDC survey on satisfaction with CFF processes	Y (but processes differ)	N
	% administrative vs. incentives in program costs	Y	Y
	CDM plan review metrics (# of plans reviewed, mean time for review, mean time for LDC response to IESO questions)	N/A	N
	Program and pilot approval metrics (mean time for IESO review, mean time for LDC response to IESO questions)	N/A	N
	Program and pilot approval metrics (# of new province-wide, # of changes to province-wide, # of regional/local, # of pilots approved -- by sector)	N/A	N
	Innovation Fund Pilots - # in market + # complete in CFF + # transitioned to full programs + satisfaction with programs and pilots (2016 evaluations)	Y	N
	Local/Regional programs - # in market & proportion of budget assigned to local/regional programs + # addressing a specific regional need + # unique + # demonstrating value to customer	N/A	N
	Cost reimbursement processing metrics (by LDCs to customers and IESO to LDCs/other partners)	Y	N
5. Collaboration	# of joint LDC CDM plans + # of joint LDC CDM plans comprising territories with similar regional and/or demographic characteristics	N/A	N
	# of LDCs collaborating on programs and pilots + # of collaboration projects demonstrating advantages of scale	Y	N
	Percentage of target being pursued through collaborative efforts with demonstrated advantages of scale	N/A	N
	# of Collaboration Fund Applications AND Budget Tracking	N/A	N
	# of LDCs collaborating with gas utilities	Y	N
	# of ongoing collaboration activities	N/A	N
6. Planning Integration	Placeholder for key metrics from local APS studies	TBD	TBD
	% of total need met through CDM, by regional plan	Y	N
	# of programs targeting transformer stations in congested areas	N	N
	Average effective useful life of measure by program and LDC	Y	N
	% of target achieved by measures that deliver system value at peak times	Y	Y
7. Climate Change Objectives	GHG Potential for CFF	N	N
	GHG reductions/kWh saved vs. GHG reductions/peak kWh by LDC	N	N
	GHG, Gigajoule, kWh/\$ spent	N	N
	% of LDC CDM Plan allocated to natural gas behind the meter generation (BMG)	Y (prov. total)	N