

Conservation Framework: Mid-term Review Advisory Group - Agenda

Date: March 23, 2017	Time: 9:00am-4:00pm
Location:	<ul style="list-style-type: none"> St. Andrew's Club & Convention Centre, 150 King Street West, 16th Fl., Toronto - Room F1
Meeting Chair(s) and Facilitator:	Katherine Sparkes (IESO)
Scribe:	Arabind Nanda (Navigant Consulting)

Meeting Objective(s):

- Review key takeaways and action items from prior Advisory Group meeting
- Input on Mid-Term Review Market Research Plan
- Input on draft Topic 1 Report: Customer & Market Satisfaction and Engagement

Time	Agenda Item	Person Responsible	Expected Actions
9:00am	Welcome and introduction <ul style="list-style-type: none"> • Review agenda and meeting objectives • Introductions from observers attending for the first time • Review key takeaways and action items from February 23, 2017 Advisory Group meeting 	Katherine Sparkes (IESO)	
10:30am	BREAK		
11:00am	Presentation of Mid-Term Review Market Research Plan	Jodi Amy (Navigant)	Seek input
12:00am	LUNCH		
12:30pm	Presentation of Topic Report 1: Customer & Market Satisfaction and Engagement	Jodi Amy (Navigant)	Seek input
2:00pm	BREAK		
2:15pm	(continued) Presentation of Topic Report 1: Customer & Market Satisfaction and Engagement	Jodi Amy (Navigant)	Seek input
3:45pm	Closing remarks	Katherine Sparkes (IESO)	