

**DRAFT SCORECARD Inputs: Industrial Accelerator Program**

Mid-term Review - Deliverable 1

**Reporting Structure:**

**High-level Organization:** Separate CFF and IAP

**Note:** Report by sector and region (and LDC) where available

**Key Details:**

**Risk Meter:** H/M/L (In Green/Yellow/Red) to be included in final scorecard design

Framework Element	Key Metrics
<b>1. Budgets, Targets and Cost Effectiveness</b>	Total Savings (to-date)
	Total Savings with persistence
	Program Cost-effectiveness on an initiative by initiative basis
	Actual savings vs. forecast by quarter
	Demand Savings
	Total Budget Spent (to-date) and percent of total
	Total Budget Allocated (to-date)
<b>2. Customer and Market Engagement and Satisfaction</b>	Customer Satisfaction Scores
	Brand awareness metric
	Brand reputation metrics
	Market share (# of eligible customers that have participated; # of projects)
	% of eligible customers with 1+ energy managers
<b>3. Governance and Operations</b>	% administrative vs. incentives in program costs
	IESO review times for projects
	Cost reimbursement processing metrics (time for IESO payments to customers)
<b>5. Collaboration (IESO/Gas Utilities)</b>	# of collaborative initiatives between IESO and gas utilities
<b>6. Planning Integration</b>	Average effective useful life of measure by initiative
<b>7. Climate Change Objectives</b>	GHG Potential for IAP [how to measure?]
	GHG reductions/kWh saved vs. GHG reductions/peak kWh by LDC
	GHG, Gigajoule, kWh/\$ spent
	% of savings from natural gas behind the meter generation (BMG)