

DRAFT SCORECARD Inputs: Conservation First Framework

Mid-term Review - Deliverable 1

Reporting Structure:

High-level Organization: Separate CFF and IAP

Note: Report by sector and region (and LDC) where available

Key Details:

Risk Meter: H/M/L (In Green/Yellow/Red) to be included in final scorecard design

Framework Element	Key Metrics
1. Budgets, Targets and Cost Effectiveness	Total Savings (to-date)
	Total Savings with persistence
	LDCs % of target achieved
	Savings vs. Achievable Potential Study vs. LDC Target (by sector and region)
	% of targets allocated to Pay for Performance (P4P) approach
	Program cost-effectiveness on a program by program basis and LDC by LDC basis
	Actual savings vs. forecast by quarter
	Target gap tracking
	Demand Savings
	LDC progress to mid-term performance incentives (# on target)
	Total Budget Spent (CFF and Legacy Framework to-date) and percent of total
	Total Budget Allocated (to-date)
	Central Services budget spent and % of total
	Province-wide program budget tracking (by program)
Province-wide programs - savings and participation	
Local/Regional programs - savings and participation	
2. Customer and Market Engagement and Satisfaction	Customer Satisfaction Scores (residential and business program participants)
	Brand awareness metric
	Brand reputation metrics
	Market share (+customers not served/not participating by program and sector)
	Program penetration rates by eligible customers by service area
3. Governance and Operations	Key metrics from LDC survey on satisfaction with CFF processes
	% administrative vs. incentives in program costs
	CDM plan review metrics (# of plans reviewed, mean time for review, mean time for LDC response to IESO questions)
	Program and pilot approval metrics (mean time for IESO review, mean time for LDC response to IESO questions)
	Program and pilot approval metrics (# of new province-wide, # of changes to province-wide, # of regional/local, # of pilots approved -- by sector)
	Innovation Fund Pilots - # in market + # complete in CFF + # transitioned to full programs
	Local/Regional programs - # in market & proportion of budget assigned to local/regional programs
	Cost reimbursement processing metrics (by LDCs to customers and IESO to LDCs/other partners)
5. Collaboration	# of joint LDC CDM plans
	# of LDCs collaborating on programs and pilots
	Percentage of target being pursued through collaborative efforts
	# of Collaboration Fund Applications AND Budget Tracking
	# of LDCs collaborating with gas utilities
# of ongoing collaboration activities	
6. Planning Integration	<i>Placeholder for key metrics from local APS studies</i>
	% of total need met through CDM, by regional plan
	# of programs targeting transformer stations in congested areas
	Average effective useful life of measure by program and LDC
7. Climate Change Objectives	GHG Potential for CFF
	GHG reductions/kWh saved vs. GHG reductions/peak kWh by LDC
	GHG, Gigajoule, kWh/\$ spent
	% of LDC CDM Plan allocated to natural gas behind the meter generation (BMG)