



# IESO's Internal Readiness for MRP

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# Objective

Provide an overview of the approach the IESO is taking to prepare internal staff for MRP for insight into efforts we are taking to ensure IESO is ready and considerations for participants planning their own readiness efforts.

# MRP Impact within the IESO

- 14 business groups are highly impacted; need training on new processes and tools, introduced by MRP – each group different
- ~10 groups are uniquely impacted, need tailored consultation, coordination with MRP
- All staff (over 1000 employees) indirectly impacted, need awareness of MRP as a priority initiative for the IESO

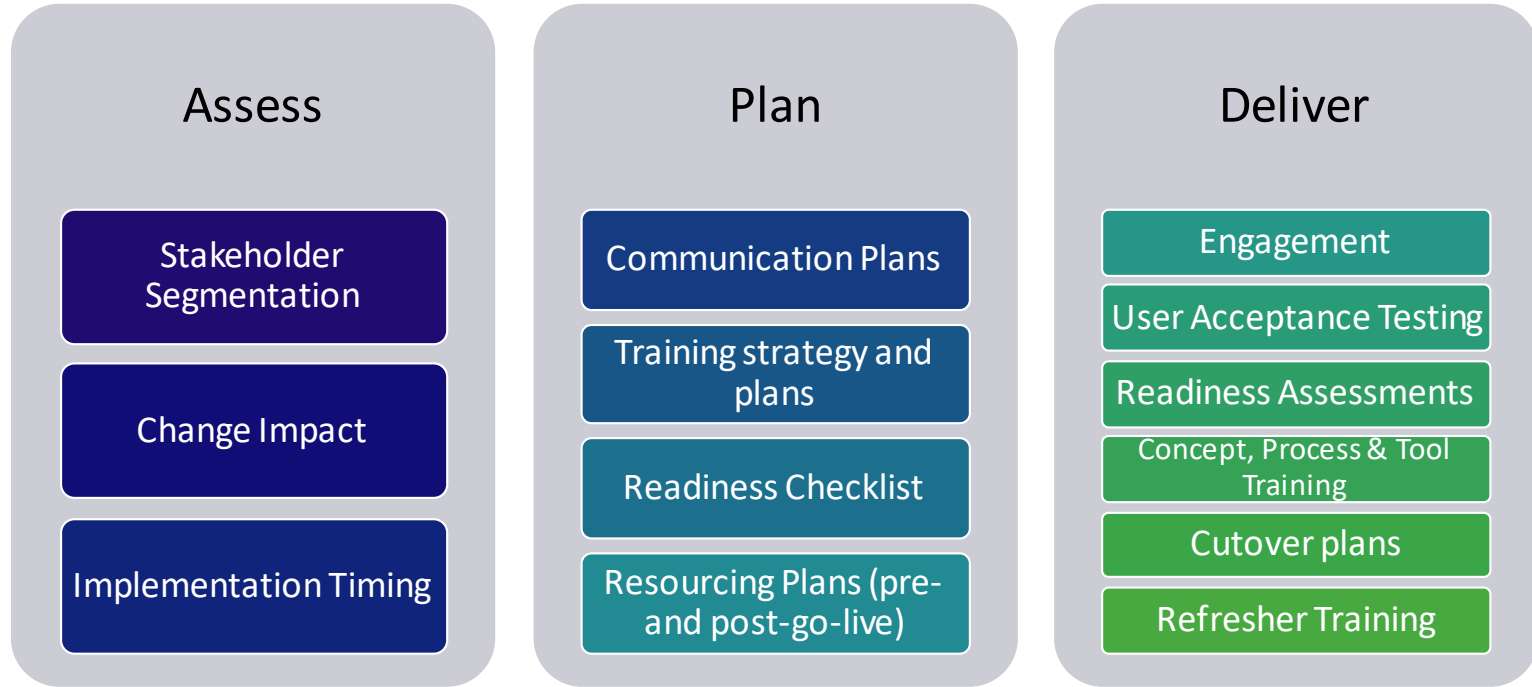
# Approach to Internal Readiness: Change Management

Managing the people side of change:

- Project management ensures documentation and tools are delivered
- Change management is about ensuring the people are ready to successfully adopt and implement the change

*Change management is a structured framework that supports and enables people to successfully implement change.*

# Overview of Internal Readiness Approach



# Approach for MRP Internal Training

## MRP Academy

New and updated market concepts:

- Market Power Mitigation
- Locational Marginal Pricing
- Prudentials
- Virtual Traders
- Price Responsive Loads
- Etc.

## Procedural Training

New and updated procedures:

- Internal manuals
- Process documentation
- User Guides
- New data
- New market manuals and rules

## Tool Training

New and updated tools:

- Hands-on
- Exploratory
- Scenarios and test cases
- Simulations
- Happy path and edge cases

# Where are we now?

- Training on MRP Concepts, in progress
- Development of internal procedures, in progress
- Tool and integrated process testing, in progress
- User Acceptance Testing, starting May (Operations & Settlements)
- Process and Tool Training, starting Fall 2024
- Control Room: Tool training, in progress

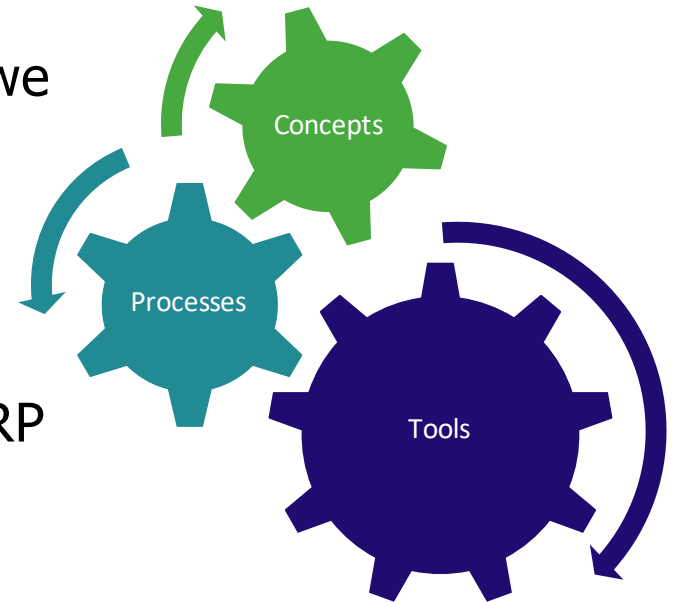


# Appendix



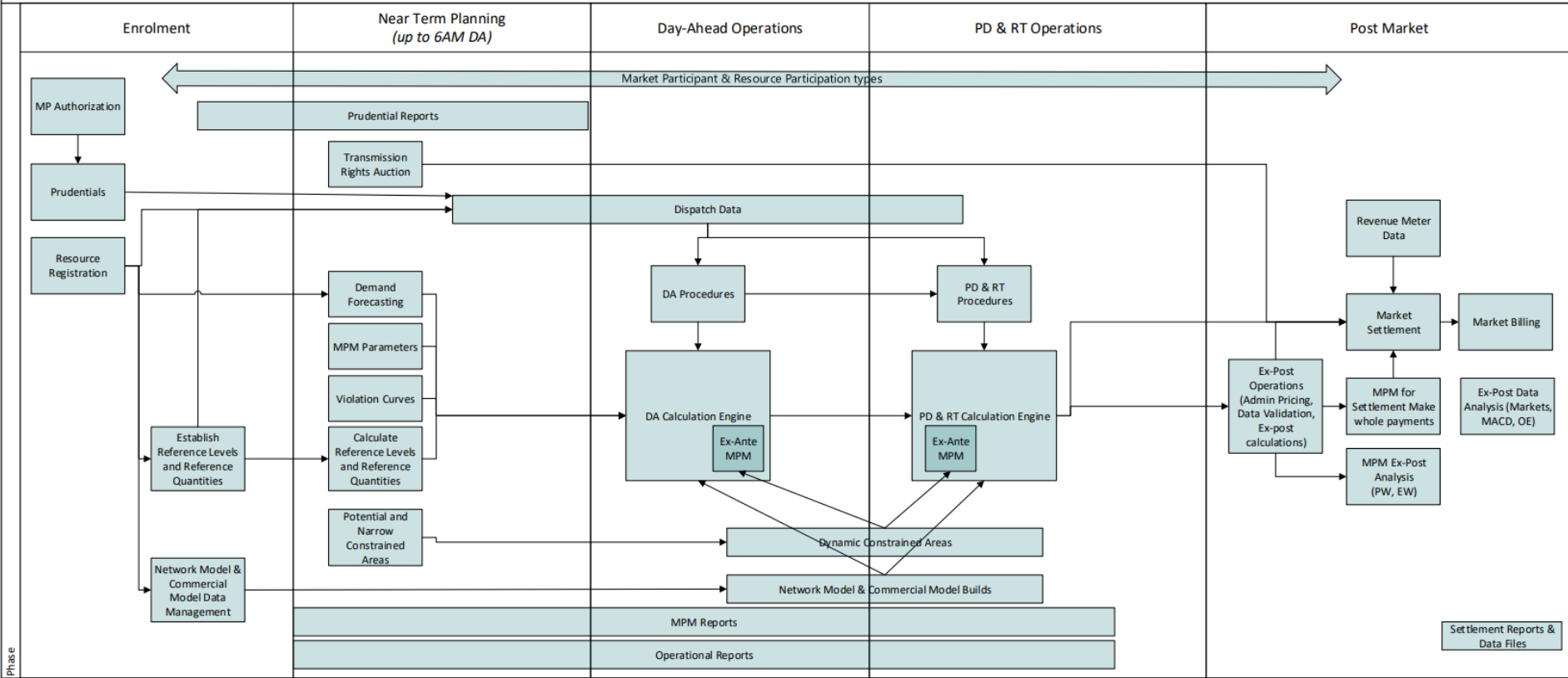
# Change Impact Assessments

The Change Impact Assessment defines how changes affect our key stakeholder groups as we transition from current to future state. The detailed assessments that were conducted for internal stakeholder groups identify impacted procedures, IT tools and market concept knowledge that will need to be delivered by MRP in order to prepare the IESO for go-live.



# MRP Concepts by Timeframe

MRP Integrated Design By Market Timeframe



# Learning Concepts - Sample

